

Mobile Privacy Notice

Effective Date: October 13, 2025

Last Updated: October 13, 2025

1. Introduction

Welcome to Trivalence Scanner ("Application"), operated by Trivalence, LLC, located at 228 Park Ave S PMB 81187, New York, NY 10003-1502 ("Company", "we", "us", or "our").

This Privacy Policy explains how we collect, use, disclose, and protect your information when you use our mobile Application, website, and related services (collectively, the "Service").

By using the Service, you agree to this Privacy Policy. If you do not agree, please do not install or use the Application.

Our goal is to be transparent about how we handle your data and to respect your privacy rights under applicable laws.

2. Definitions

Account – a unique profile created to access and use certain features of the Service.

Affiliate – any entity that controls, is controlled by, or under common control with Trivalence.

Application – the Trivalence Scanner mobile app provided by Trivalence, LLC.

Device – any internet-connected device used to access the Service, such as a phone, tablet, or computer.

Personal Data – any information relating to an identified or identifiable person.

Service Provider – third-party companies or individuals that process data or perform services on our behalf (e.g., analytics, hosting, support).

Usage Data – information collected automatically about your interactions with the Service (e.g., app usage patterns, IP address, device identifiers).

You / Your – the individual or entity accessing or using the Service.

3. Information We Collect

A. Personal Data You Provide

When you use the Application, we may collect:

Name and contact information (e.g., email)

Any data or images scanned or uploaded using the Application

Feedback or support requests you send us

We only collect this information when you voluntarily provide it or consent to it via device permissions.

B. Automatically Collected Data (Usage Data)

We automatically collect certain data when you use the Application, including:

Device and connection details (model, OS version, IP address)

App interactions and performance metrics

Crash logs and diagnostic data

Location (only if enabled by you)

This helps us ensure the app operates properly and improves your user experience.

C. Camera, Media, and Files

If the Application requires access to your device's camera or photo library, we will explicitly request permission.

Images and related metadata may remain locally on your Device unless you opt to upload or share them.

You may withdraw app permissions at any time in your device's settings.

4. Cookies and Analytics

We may use mobile SDKs, cookies, and similar tools (such as beacons or local storage) for:

Authentication and security

Performance and analytics

Remembering your preferences

You may disable analytics tracking or cookies through your device or browser settings, although some features may not function properly.

5. How We Use Your Information

We may use your Personal Data to:

Provide, maintain, and improve the Service

Manage your account and authentication

Send updates, technical notices, and customer support messages

Communicate promotional or product updates (with your consent)

Conduct analytics to understand app usage and improve performance

Detect, prevent, and address security or technical issues

Comply with legal obligations

We do not sell your Personal Data.

6. Sharing and Disclosure of Personal Data

We may share your data in the following limited situations:

Service Providers: With vendors who support our operations (e.g., hosting, analytics).

Business Transfers: If we merge, sell assets, or undergo reorganization, Personal Data may transfer as an asset.

Affiliates: With our parent or subsidiary entities that comply with this policy.

Legal Requirements: When required by law or valid government requests.

With Your Consent: In other cases where you have expressly agreed.

7. Data Retention

We retain your Personal Data only as long as necessary for the purposes described above, or as required by applicable law. Once data is no longer needed, we securely delete or anonymize it.

8. Security of Your Information

We use administrative, technical, and physical safeguards to protect your Personal Data. However, no system is completely secure. You are responsible for maintaining the confidentiality of any login credentials and should notify us immediately of any unauthorized use.

9. Your Privacy Rights

Depending on your jurisdiction, you may have rights to:

Access, correct, or delete your Personal Data

Object to processing or withdraw consent

Request a copy of your data

To exercise these rights, contact us at support@trivalence.com. We may request identity verification before fulfilling your request.

10. Children's Privacy

The Service is not intended for children under 13 (or 16 in the EEA). We do not knowingly collect data from minors.

If you believe a child has provided Personal Data, please contact us immediately, and we will delete it promptly.

11. Links to Third-Party Services

Our Application may contain links or integrations with external websites or third-party tools (e.g., analytics or payment services). We are not responsible for their content or privacy practices. Review their respective privacy policies when you leave our Service.

12. Changes to this Policy

We may update this Privacy Policy from time to time. Changes will be posted here with a new "Last Updated" date. We will notify you of material updates through the Application, email, or other prominent means.

13. Contact Us

If you have any questions about this Privacy Policy or how we handle your data, please reach us at:

Email: support@trivalence.com
Company: Trivalence, LLC
228 Park Ave S PMB 81187
New York, NY 10003-1502
United States

This Privacy Notice is intended to align with triValence's standard privacy and compliance formatting conventions.